Resume

Anuradha Nagnath Kore

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Mobile Number: 7387364294

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**OBJECTIVE:**

To achieve success through hard work, dedication, constant learning of new product & technology and be the active participant in the success of an organization.

**EDUCATIONAL QUALIFICATION:**

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| --- | --- | --- | --- |
| **Degree** | **University** | **Year of Passing** | **Percentage** |
| B.C.A | Nanded University | April - 2011 | 64.00 % |
| H.S.C | Latur Board | Feb - 2008 | 83.67 % |
| S.S.C | Latur Board | March - 2006 | 73.43 % |

**KEY SKILLS:**

* Good knowledge of Ms Excel, MS office, MS Outlook, PowerPoint.

**WORK EXPERIENCE:**

**Organization:** WNS Global Services Pvt Ltd as Senior Associate (9 Nov 2015 to 8 March 2020)

**Job Responsibilities:**

Working on Citrix and SAP (CRM & ECC) tools to bill the customer and resolve queries.

Interaction with customers over Emails and Letters.

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**Organization:** Tata Business Support Services as Associate (10 Jan 2013 to 3 Oct 2015)

**Job Responsibilities:**

* Handled Inbound calls.
* Worked for Escalation desk.

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**Personal Details:**

Name: Anuradha Nagnath Kore

Address: Gandhrav Nager, Indralok colony, Pune-Nashik highway, Pune 412114

Date of Birth: 17/06/1990

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**Languages Known:**

English, Hindi and Marathi

**Hobbies:**

Playing badminton, cooking.

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